Hope Conference 2016 FAQ Page

GENERAL

What is the Community Hope Conference?

The Community HOPE Conference is a yearly conference held to increase awareness and education about family violence and child abuse prevention. The conference is designed to offer quality training and information on topics and model programs of interest to:

- leaders in child abuse prevention
- social workers
- counselors
- educators

- child care and youth workers
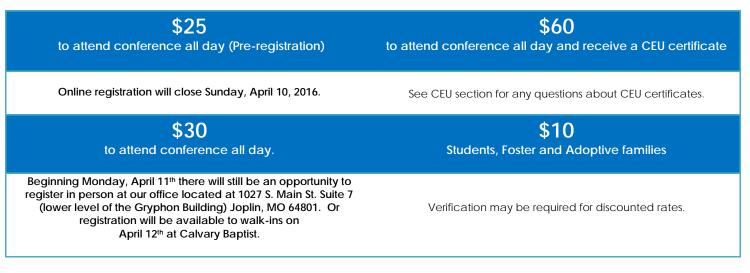- law enforcement personnel
- medical & legal professionals
- foster parents

- child welfare board volunteers
- elected officials
- and other interested child advocates

The 2016 conference will feature a Domestic Violence Simulation, allowing participants to experience the challenges and hurdles women in a domestic abuse situation face. We have also added a special workshop called Parent Café, which focuses on helping parents of foster and adoptive children.

What is the cost to attend the conference?
The Alliance has worked extremely hard to keep the conference affordable to everyone to attend. This year the cost structure is as follows:

$25	$60
to attend conference all day (Pre-registration)	to attend conference all day and receive a CEU certificate
Online registration will close Sunday, April 10, 2016.	See CEU section for any questions about CEU certificates.
$30	$10
to attend conference all day.	Students, Foster and Adoptive families
Beginning Monday, April 11th there will still be an opportunity to register in person at our office located at 1027 S. Main St. Suite 7 (lower level of the Gryphon Building) Joplin, MO 64801. Or registration will be available to walk-ins on April 12th at Calvary Baptist.	Verification may be required for discounted rates.

What times will the Conference be held?

Doors will open for check-in and on-site registration at 7:45 am April 12, 2016.

Where is the conference located?

The conference will be located at Calvary Baptist Church, 600 East 50th Street Joplin, MO 64804. The church is located across from the new Mercy Hospital next to Interstate I-44. For detailed directions, click on the directions tab under the conference page.

Can I pay by check or cash?

Our online system only accepts payment via credit card or PayPal. If you require payment via a check or cash, an Alliance staff member will need to register you manually. To do this, please visit our office located at 1027 S. Main Street, LL of the Gryphon Building, Joplin, MO 645801. Office hours are Monday through Thursday 8:30 am-5:00 pm. There will be a $30 fee for all returned checks. Please email cboyd@theallianceofswmo.org for assistance.

Can I pay on-site?

We do allow on-site registrations and payment. The fee for onsite registration is $30. You will need to complete a form at the registration area and submit payment in the amount due for your registration. Please be aware this will slow down your check-in time. **Pre-registration is encouraged**.

Are there any scholarships?

We currently do not have any scholarships available, but please continue to check this page in case any opportunities become available. Please see below for discounts we are able to offer for 2016.

What is the schedule for the conference?

Visit our website www.theallianceofswmo.org to view or download a complete list of workshops, speaker info, and workshop descriptions.

REGISTRATION

How do I register for conference?

You can register online at www.theallianceofswmo.org and click on Hope Conference 2016.

Can I register a group?

Yes, groups are absolutely welcome. In an effort to better track our attendees and provide proper technical assistance in case that you experience any issues within the system, we require a special registration process. Please contact Christine Boyd at 417.782.9899 or cboyd@theallianceofswmo.org to learn more.

Can I transfer my registration to another person?

Yes. You will need to contact cboyd@theallianceofswmo.org with the name of the original attendee and the individual replacing him/her. We may ask that you submit an updated registration form (that you will receive via email) so that we have all of the necessary details of the new attendee.

What are the registration deadlines?

Online registrations officially close on Sunday, April 10, 2016 at midnight.

Beginning Monday, April 11th there will still be an opportunity to register in-person at our office located at 1027 S. Main St. Suite 7 (lower level of the Gryphon Building) Joplin, MO 64801. Or registration will be available to walk-ins on April 12th at Calvary Baptist.

Can I get my money refunded if I can't attend?

Attendees must contact Christine Boyd no later than April 1, 2016 to cancel your registration for the 2016 Community Hope Conference. For cancellations made <u>by April 1, 2016</u>, your registration fee will be refunded **less** a $10/registration ($5 for Students, Foster or Adoptive registration) cancellation processing fee.

Cancellation requests must identify the registrant's name, email address, and proof of payment. Send cancellation requests to <u>cboyd@theallianceofswmo.org</u>.

No refunds will be given for cancellations made after April 1, 2016.

CEU, CLOCK HOURS, AND OTHER CERTIFICATES

What are C.E.U's?

CEU stands for Continuing Education Unit. A CEU is a unit of credit equal to ten hours of participation in an accredited program designed for professionals with certificates or licenses to practice various professions.

Please be sure if you are in need of C.E.U credits before choosing this option when registering. Refunds will not be issued if a mistake is made.

If you are still unsure if this applies to you please feel free to contact us at 417.782.9899 with further questions.

What will I receive if I choose to receive C.E.U. credit?

Attendees that register with the C.E.U addition option will receive a certificate issued from Missouri University Extension located in Springfield, Missouri.

To process credit we will need to gather the following information: Full name, current addresses, phone number, birth date, and the last 4 numbers of attendees social security number.

Each hour of training equates to .1 CEU's.

Processing of credits and certificates can take up to 8 weeks.

Clock hours, Foster Parent or other certificates:

Upon registration please make sure to check the box to receive a certificate. If you are not a foster or adoptive parent and are not registered with MO Workshop Calendar, please contact Christine at cboyd@theallianceofswmo.org for assistance.

MOPD ID Credit

The Alliance will be logging attendance on the MO Open website. Upon registration please provide your 6 digit MOPD ID number. Credit will be logged on the open website within 7 days after the conference.

What is a MOPD ID?

MOPD ID is a six-digit number assigned to an individual as a way to connect them to their completed trainings. OPEN does not know any additional information about the person other than the information provided to create the MOPD ID. An individual having only a MOPD ID has very limited access to the information in the MOPD system. They can print a MOPD ID card from the Toolbox, or see the summary of their training hours for the current or previous year, but do not have access to more detailed information, such as their personal training report.

A member of the MOPD Registry has provided personal, demographic, employment, and education information to OPEN, in addition to having a MOPD ID. As a member of the registry you will have access to all of their professional development information, including detailed information about your training. MOPD Registry membership benefits the early childhood and school age profession by providing aggregate data about the state of the workforce in Missouri, which can influence opportunities for advocacy on behalf of the profession and policy that affects the profession.

CONFERENCE AGENDA

Can I choose to attend only some of the sessions/events?

The Alliance is excited every year to bring different areas of education to the Joplin area. The Hope Conference is structured to allow attendees to choose their own workshop schedule. We ask attendees to be respectful and aware that 4 workshops have limited attendance courses. See below for more information.

Why is the Domestic Violence Simulation Limited?

The Domestic Violence simulation will be limited because it is an interactive workshop. For attendees to get the full experience the workshop must be limited to 42 attendees. The simulation will be offered twice as a morning and afternoon session.

Why is the Parent Café limited to just foster and adoptive families?

The Alliance has identified that foster and adoptive families are struggling to find educational resources to help with specific issues that are particular to foster and adoptive families. The Parent Café workshops are limited to a maximum of 20 attendees for each session. Two sessions will be offered. If you are interested in attending or learning more about our more traditional Parent Café classes contact Beth Douglas at 417.782.9899.

PRESENTERS

What if I want to speak/present at the conference?

The Alliance is constantly striving to recruit diverse, knowledgeable keynote and workshop speakers who seek to engage with our audience. If you are a professional speaker, presenter, or performer interested in presenting at our conference please email jsitton@theallianceofswmo.org with information about your specialty,

presentation, availability, and typical fees for service. We book speakers based on their relevance to the year's theme as well as mutual availability.

<u>OTHER</u>

I have a question that hasn't been answered. Where can I ask?

Feel free to email <u>cboyd@theallianceofswmo.org</u> or <u>jsitton@theallianceofswmo.org,</u> or call 417.782.9899. One of our conference gurus would be glad to help you with whatever you need!